











Background:

Sensei Lana'i, A Four Seasons Resort, is an adults-only, luxurious wellness enclave on the secluded Hawaiian island of Lāna'i. Guests can create personalized journeys featuring wellness consultations, spa treatments in private hales, fitness and well-being classes, lectures, and exciting island activities, as well as dining by Nobu. The resort combines unmatched hospitality, reputable experts, and an extraordinary setting to offer a completely customized experience for discovering your greatest well-being. While luxury wellness is the primary focus, Sensei Lana'i also values environmental stewardship, celebrating culture, and community support. In line with the Four Seasons For Good initiatives, the resort is committed to sustainability, waste reduction, and making a positive social impact through community engagement and support.

Highlights

ENVIRONMENTAL PROGRAMS

- Established and endorsed Environmental Sustainability Policy which applies to all areas of the Resort and its operations.
- Sensei Lana`i A Four Seasons Resort Environmental and Sustainability Policy can be reviewed at KOE-Environmental-Sustainability-Policy.pdf.
- Electric vehicle (EV) charging stations available for guest use.
- Vegan and vegetarian menu items available.
- Linens and towels replaced every third day, unless otherwise requested.
- Awards and industry-leading best practices for third party recognition and verification; Hawai'i Green Business Awards, Hawai'i Tourism Authority—Qurator Honored, Forbes Responsible Hospitality, and EarthCheck.

ENERGY, CARBON AND WATER REDUCTION

- Constantly working to reduce energy and water consumption, currently working to reduce consumption by 3-5% annually.
- Energy-saving guest room controls.
- Water conserving TOTO washlets installed throughout the Resort.
- Waterless flush urinals installed across restrooms in public areas.
- Water-efficient landscaping; evening watering schedule, auto timers, drip irrigation, and rain shutoffs.

WASTE REDUCTION

- Elimination of single-use plastic bathroom amenities.
- All food waste is diverted from landfill to local pig farm.
- Guests receive complimentary insulated refillable bottles to use at FloWater drinking water refill stations located around the Resort.
- Worn linens and towels converted into housekeeping cleaning cloths.
- Used cooking oil collected by a local partner (Pacific Bio-Diesel) and converted into biofuel off-site to power construction equipment.
- Waste measurement methodology developed in order to reduce overall waste volume.

SUSTAINABLE FOOD AND BEVERAGE

- Over 75% of our food and beverage ingredients are sourced from local farmers, fisheries and purveyors.
- Produce sourced from on-island Sensei Farms, which grows in indoor solar-powered hydroponic greenhouses.
- Food waste measured and identified using the latest AI technology. Culinary staff uses Winnow.AI to gain a deeper insight into food consumption and waste trends.
- Cage-free eggs.

BIODIVERSITY AND CONSERVATION

- Complimentary reef-friendly sun care products available for guests.
- Utilize small population of Muscovy ducks as a method of sustainable pest control.
- Botanical gardens feature close to a thousand different species of plants, including anthuriums, orchids, philodendrons, palms and an extensive collection of native Hawaiian and Polynesian introduced plants across our Resort's 24 acres (9.7 hectares).

COMMUNITY

- Love Lāna'i Cultural Advisors, Cultural Practitioner and Historian offer programming including tours, demonstrations and cultural experiences where guests can explore Lāna'i's bio-cultural landscape and experience the island's unique spirit and historical legacy, spanning nearly 1,000 years of Hawaiian residency.
- All employees complete annual Human Trafficking Awareness training.
- Employees volunteer in the local community through fundraising and participation in local charitable events, including island clean-ups, children's charity activities and conservation projects.

PURCHASING PRACTICES

- The Supplier Code of Conduct is very comprehensive and ties to corporate engagement and support. Shared with all existing and prospective vendors.
- Use of regionally sourced, mineral-based and cruelty-free spa products.
- Focus on partnering with sustainable suppliers for resort purchasing and products.
- Suppliers are encouraged to reduce unnecessary packaging.



Lāna'i High and Elementary School (LHES) 2024 Career Fair



Moskovy ducks sustainable pest control



Staff Earth Day 2025 kalo planting



Maui Police Department Youth Academy June 10, 2024 (lunch donations)

Kānepu'u Dryland Forest Volunteer event by Lāna'i Culture & Heritage Center, August 24, 2024

