



**HAWAII
GREEN**

2024

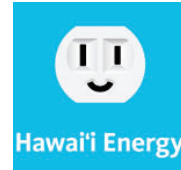
**BUSINESS
PROGRAM**



Board of Water Supply



**HAWAII
STATE
ENERGY
OFFICE**



Hawaii Energy



FOUR SEASONS
RESORT
LĀNAʻI



Background:

The Four Seasons Resort Lana'i, a five-star, five-diamond resort on the southeastern coast of the pristine island of Lānaʻi, offers a luxurious retreat just moments away from many scenic spots best reached by foot or 4-by-4. Featuring 213 guest rooms in a series of low-rise buildings spread along the Pacific coastline, the Resort blends into the landscape to provide a private residential experience; an idyllic escape with stunning natural beauty. Guests can lounge by lagoon-style pools, stroll through botanical gardens, reconnect body and spirit at Hawanawana Spa, and savor Japanese cuisine at cliff-side NOBU LĀNAʻI. From the rugged uplands to the protected marine sanctuary of Hulopoʻe Bay, the opportunities for adventure and relaxation are endless. Committed to preserving and regenerating the environment, the resort's Four Seasons For Good team drives future environmental and social initiatives, ensuring a positive, enduring impact on the local community.

Highlights:

ENVIRONMENTAL PROGRAMS

- Established and endorsed Environmental Sustainability Policy which applies to all areas of the Resort and its operations.
- Four Seasons Resort Lana'i Environmental and Sustainability Policy can be reviewed at [MAN-Environmental-Sustainability-Policy.pdf](#).
- Electric vehicle (EV) charging stations available for guest use.
- Vegan and vegetarian menu items available.
- Linens and towels replaced every third day, unless otherwise requested.
- Awards and industry-leading best practices for third party recognition and verification; Maui Nui Golden Reef, Hawai'i Green Business Awards, Hawai'i Tourism Authority - Qurator Honored, Forbes Responsible Hospitality, and EarthCheck.

ENERGY, CARBON AND WATER REDUCTION

- Successfully achieved targeted energy and water reduction goals of 3% in 2024. Current reduction goals for 2025 is another 3% reduction.
- Energy-saving guest room controls.
- Water conserving TOTO washlets installed throughout the Resort.
- Waterless flush urinals installed across restrooms in public areas.
- Water-efficient landscaping and golf course management; evening watering schedule, auto timers, drip irrigation, and rain shutoffs.

WASTE REDUCTION

- Elimination of single-use plastic bathroom amenities.
- Guests receive complimentary insulated refillable bottles to use at the several FloWater drinking water refill stations located around the Resort, Golf Course, and Stables.
- Worn linens and towels converted into housekeeping cleaning cloths.
- Used cooking oil collected by a local partner (Pacific Bio-Diesel) and converted into biofuel off-site to power construction equipment.
- Waste measurement methodology developed in order to reduce overall waste volume.

SUSTAINABLE FOOD AND BEVERAGE

- Over 75% of our food and beverage ingredients are sourced from local farmers, fisheries and purveyors.
- Produce sourced from on-island Sensei Farms, which grows in indoor solar-powered hydroponic greenhouses.
- Food waste measured and identified using the latest AI technology. Culinary staff uses Winnow.AI to gain a deeper insight into food consumption and waste trends.
- Cage-free eggs.

BIODIVERSITY AND CONSERVATION

- Waters off our coast have been declared a Marine Reserve to promote resilience in our reef.
- Complimentary reef-friendly sun care products available for guests.
- Resort participates in botanical preservation project to reintroduce 'āwikiwiki, a federally endangered perennial vine, to the Manele area.
- Resort has Arboretum Accreditation by the Morton Register of Arboreta, recognizing professional standards and capabilities in a shared purpose to plant and conserve trees and advance goals specific to tree-focused public gardens.

COMMUNITY

- Love Lānaʻi Cultural Advisors, Cultural Practitioner and Historian offer programming including tours, demonstrations and cultural experiences where guests can explore Lānaʻi's bio-cultural landscape and experience the island's unique spirit and historical legacy, spanning nearly 1,000 years of Hawaiian residency.
- Lanaʻi Observatory (Kilo Hoku) provides educational programming for local students and community members as well as internship opportunities for Hawaiian students.
- All employees complete annual Human Trafficking Awareness training.
- Employees volunteer in the local community through fundraising and participation in local charitable events, island clean-ups and conservation projects.

PURCHASING PRACTICES

- The Supplier Code of Conduct is very comprehensive and ties to corporate engagement and support. Shared with all existing and prospective vendors.
- Use of regionally sourced, mineral-based and cruelty-free spa products.
- Focus on partnering with sustainable suppliers for resort purchasing and products.
- Suppliers are encouraged to reduce unnecessary packaging including the implementation of reusable containers for food deliveries.



Four Seasons Resort Lanaʻi participation at Forest Volunteer event by Lanai Cultural and Heritage Center on September 22, 2024



Four Seasons Resort Lana'i community and staff at Kaiolohia Beach Clean Up Oct 2024



Landscaping crew at Kaiolohia Shipwreck Beach clean up 2024



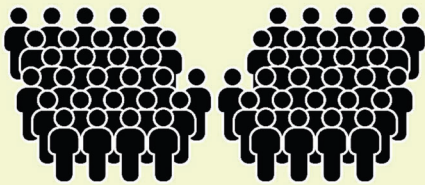
Kilo Hoku Observatory,
Four Seasons Resort Lana'i



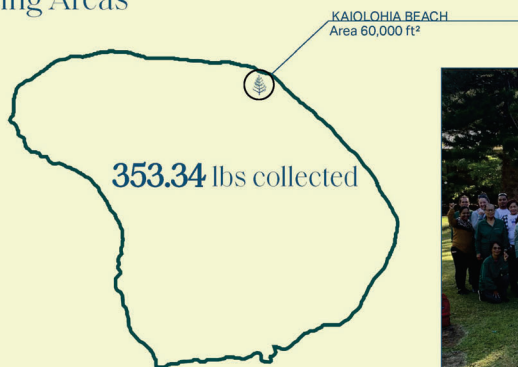
Mens March Against Violence Oct. 3, 2024 staff participation

OCT 3, 2024 Kaiolohia Beach Clean Up Event Statistics

58 Total Volunteers



2 Sorting Areas



MAHALO NUI:

PULAMA LĀNA'I CONSERVATION TEAM
PROJECT REEF
FSRL FOOD & BEVERAGE
FSRL LANDSCAPING TEAM
LĀNA'I CAR RENTAL
UNCLES MOVEMENT
ACTION SPORTS CANOPIES
COMMUNITY OF LĀNA'I
PACIFIC WHALE FOUNDATION

| WASTE TYPE | COUNT |
|---------------------------------|-------|
| Batteries | 1 |
| Beverage containers - Plastic | 69 |
| Beverage containers - Metal | 24 |
| Beverage containers - Glass | 9 |
| Bottle Caps | 381 |
| Cigarette butts | 17 |
| Clothes/ Fabric | 19 |
| Fishing Gear - Line/ Nets/ Rope | 222 |
| Fishing Gear - floats/ buoys | 33 |
| Flip-flops | 5 |
| Food wrappers | 30 |
| Items/ pieces - Glass | 7 |
| Items/ pieces - Metal | 75 |
| Items/ pieces - Plastic | 1340 |
| Items/ pieces - Rubber | 54 |
| Paper/ cardboard | 27 |
| PPE | 1 |
| Plastic bags | 38 |
| Six-pack rings | 2 |
| Styrofoam | 29 |
| Burned wood debris | 0 |
| Burned/ melted plastic pieces | 10 |
| Melted metal pieces | 13 |
| Other | 46 |



Kaiolohia Post Clean Up Stats - October 3, 2024