



# Hawaii Prince Hotel Waikiki & Golf Club

## No Na Mamo

*“For Our Future Generations”*

### “GREEN BUSINESS PROGRAM”



Built in 1990, the Hawaii Prince Hotel Waikiki & Golf Club offers outstanding accommodations and world-class service at one of the most desirable and convenient locations in Waikiki.

Through its enrichment programs, (Lokomaika'i and No Na Mamo), the hotel constantly strives to develop new ways to assist in the commitment to preserve Hawaii's culture and environment.

*Journey into Lokomaika'i* (sharing from kindness within) is a culture at the hotel that is values based. We share with kindness from within and explore ways in which everyone can nurture these values. The program was developed so that all employees can refuel and reenergize themselves and embody the spirit of Aloha. *No Na Mamo* (for our future generations) encourages employees as well as guests to participate in a program that teaches respect for the environment through recycling.

Our gift to guests and island community is the precious value of honoring our land, culture, and natural resources. Prince Resorts Hawaii and the Hawaii Prince Hotel Waikiki & Golf Club is committed to keeping our islands green and bountiful so that we can offer Hawaii's grace and beauty to those who wish to visit.

All employees are introduced to these programs at orientation and through on-going communication as programs are enhanced and added.

## **Mission Statement**

The Hawaii Prince Hotel Waikiki & Golf Club is dedicated to providing exceptional service, gracious hospitality and a special ambiance for every guest.

We value the diversity of all employees, recognize the essential nature of their contributions, and support their personal and professional growth.

As a responsible corporate citizen, we pledge our support to the community through active participation.

We appreciate all our guests for allowing us the opportunity to share the Hawaii Prince experience.



### **Energy Conservation Standards**

- Guestroom lighting retrofit, replacing incandescent bulbs with compact florescent.
  - Total incandescent watts before retrofit: 459,070 watts/521 guest rooms
  - Total compact fluorescent watts after retrofit: 132,755 watts/521 guest rooms.
  - 326,315 “watts” reduction savings/521 guest rooms = estimated annual savings of \$85,755.58 based on 6 hours “on” time at \$.12/kwh or \$92,901.88 with the new rate increase of \$.13/kwh
  - Longer bulb life results in savings of approximately \$10,004 in replacement bulb costs and \$4,487.50 in labor costs.
  - HECO gave \$5.00 per compact fluorescent light bulb that amounted in a \$17,475.00 rebate.
- Currently retrofitting T-12 fluorescent lighting in service landings, fire stair wells, and guestroom corridors with energy efficient T-8 lighting.
- Installation of light switch timers for the service landing storage closets and comfort station.
- Yield Management of laundry operations – yielding hours of laundry department depending on occupancy. For example, 65% and under, in-house laundry operations will close every other day to conserve electricity, gas, & water.
- Standard policies and procedures adhered to for thermostat settings in all public areas including restaurants.
  - All areas have locked thermostat covers to also prevent tampering.
- Energy Management System (Tracer 100) in place in all meeting rooms to insure air conditioners are shut down when rooms are not in use.
  - All meetings and events are programmed into the system for daily monitoring.
- Hot water temperature settings for all areas are set as required by HIOSH and the State of Hawaii Boiler Inspector (127-130 degrees).
- Hot water heaters and gas stoves are checked regularly to insure efficiency.
  - Kitchen Mechanic completes maintenance of gas stoves by cleaning gas burner orifices for efficient flow.

### **Water Conservation**

- In conjunction with Nalco Chemical Corp. conduct consistent water tests and training that allows maximization of cooling tower water cycles and controlling the number of boiler water blown down.
- Replaced original guestroom 5 gpf toilets with 1.6 gpf low flush toilets.
- All guest rooms and kitchens have low flow faucet aerators (2.0 gpm – 1.5 gpm had resulted in water spouting problems and guest complaints).
- Low flow shower heads and hand held shower units (2.5 gpm) in guest rooms.
- Large waterfall shut down during water conservation periods – as requested by the Board of Water Supply.
- Irrigation of landscape during the evening hours to eliminate evaporation.



### **Pollution Prevention Standards**

- Installation of filter screens on loading dock sump to prevent solids from going into the drains.

### **Recycling Standards**

- Utilization of monthly recycling services of Honolulu Recovery. Recycle the following: white paper, colored/brochure papers, magazines, newspaper, cardboard, glass bottles, and plastic bottles to reduce the trash tonnage that is sent to the landfills and H-power.
- Nalco Chemicals Corp. (water treatment) will only take back the 55 gallons plastic bucket/drums. We use 15 gallon buckets to prevent back injuries and Nalco does not take back this size. We have 4-15 gallon plastic buckets and 4-7 gallon plastic buckets that we dispose of on a monthly basis.
- Actively working on replacement of rooftop cooling towers, which will be replaced by a permanent water treatment chemical storage tank that would be filled on a monthly basis. This will eliminate disposal of the empty chemical containers.
- Use of recycled paper.
- Photocopiers produce two-sided copies to minimize paper consumption
- Discarded linen are re-made into various operational supplies for hotel use

### **Purchasing**

- Purchased recycled plastic materials to fabricate projects at the golf course to protect against the extreme weather conditions and termite damage.
- Purchased recycled plastic speed bumps.

### **Bottled HI 5 Items**

- Housekeeping is collecting Hi-5 plastic bottles from the guest rooms. The bottles are bagged in clear liner and stored on our loading dock.
  - Honolulu Recovery Systems picks up the bottles every Friday.
  - Approximately 3,000 bottles are picked up per week.
  - Refund is \$.83 per lb.

### **Conservation ~ Guest Participation**

- Since 2001, our guests participate in our water conservation program through the green program in our guest rooms (changing of sheets and towels).
  - The program has shown that we have reduced the bed linen changing by approximately 50% and the terry changing by approximately 20% per guest stay.



- This reduces water and chemical usage as well as the reduction of water and chemicals in our sewer system.

