









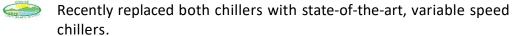


O'AHU AT KO OLINA



As part of the global Four Seasons family, Four Seasons Resort O'ahu at Ko Olina involves our employees and guests in the common goal of preserving and protecting the planet. We engage in sustainable practices that conserve natural resources and reduce environmental impact. Now in its third year of providing a luxury resort destination on Oahu's sunny west side, Four Seasons Resort O'ahu at Ko Olina is proud to be a part of the Hawaii Green Business Program. We are dedicated to make a continued investment in personnel and key equipment along with best practices to reduce electricity, greenhouse gases and water usage in order to be a more socially and environmentally sustainable resort.

Energy Efficiency



Installed variable speed drives on main chilled water and condenser water pumps.

Upgraded the existing energy management system for air handling units in public spaces as well as lighting and HVAC controls in guestrooms.

Installed new, variable speed fan coil units for cooling all 370 guest rooms.

Performed LED lighting retrofit on all guest rooms.

Currently upgrading all back of house lighting to LED.

Installed lanai sliding door sensors to shut off air conditioning when sliding doors are open.

Water Conservation

Installed low flow faucets and showerheads during renovation.

Run both cooling towers at lower speeds when possible to reduce water evaporation.

Replaced laundry washers with water-efficiency models.

Installed landscaping timers and drought resistant plants.

Initiated new linen program to reduce linen turnover.

Reduced pump speed and eliminated pumps on water features.

Closely monitored water usage with aggressive leak detection.

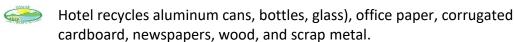
Recycling/Solid Waste Reduction

Green waste recycle container (plant material only for compost use).

Waste cooking oil is collected and processed into biodiesel fuel.

Food waste recycling (pig farmers use waste as animal feed).

Grasscycling



Recycle bags on room attendants' carts for plastic bottles, cans and newspapers.

Use of cloth napkins, refillable containers, reusable coasters, and reusable flatware in restaurants.

Glass cups used in guestrooms.

Work with vendors to minimize product packaging, require corrugated cardboard boxes, use recyclable or reusable packaging and take-back packaging.

Purchase Recycled/Reused Products

Paper straws have replaced plastic straws throughout the resort.

Goal in food and beverage is to use 100 percent compostable and biodegradable product.

Purchase corporate and guest stationary with recycled content.

Purchase recycled content construction materials when building/remodeling.

Use recyclable laser and copier toner cartridges.

Implement procurement guidelines for purchase and use of ecologically friendly products for restaurants and guestrooms.

Use/return/reuse delivery crates, cartons and tubs.

All office paper products are at least 30% post-consumer paper.

Purchase Hawaiian Earth Products compost.

Implemented a pallet recycling program.

Upcycle discarded linen into staff rags and drop cloths.

Pollution Prevention

Instituted an aggressive "Waste Stream Profile" for non-trash items needing proper disposal such as:

- E-waste (Computers, TV's, etc.)
- Light Bulbs
- Paints and chemicals
- Cooking oil
- Used oil and/or fuel

Installed EV Charging stations in parking garage for new, electric house cars & guest cars.

No chemicals used near koi ponds and the ocean.

Landscaping practices Integrated Pest Management choosing biological controls over chemicals.

Recycle toner cartridges for copiers and printers.

Recycle fluorescent bulbs and batteries.



Installed bike racks to encourage those who live in Ko Olina to bicycle to work.



Exterior of hotel and interior guest rooms and corridors painted with environmentally friendly paint.

Employee Wellness



Installed state-of-the-art employee fitness center.



Salad bar, fruits, vegetables, juices, vegetarian and organic options in employee cafeteria.



After-hours employee fitness programs – including yoga, paddling, fitness classes, etc.



Operate as one of Forbes "Top 100 Great Places to Work" with a sharp, clear focus on employee morale.



Blue-Zone Project Approved work site.

Four Seasons Resort O'ahu at Ko Olina is the leeward coast's first "Blue Zones Approved worksite," where the focus of the movement is that food and lifestyle decisions should flow from the environment. Communities naturally benefit from the impact of sustainable change – in significant medical cost savings, productivity improvements, increased economic vitality and lowered obesity and smoking rates. Ultimately, the result is a better quality of life.

As a Blue Zones Project Approved worksite and first Four Seasons location nationwide to be recognized as so, the Resort has implemented several features to optimize health and well-being. These include a weekly Farmer's Market with nearby Kahumana Farms, employee yoga classes, healthy food options in the employee restaurant, a new mother's area where moms can express and store breast milk, easy access to walking, biking and other fitness programs, and locations with self-monitoring health equipment including scales and blood pressure monitoring systems.

In Ko Olina, Four Seasons launched a Blue Zones Project initiative called "The Polu Project" (*polu* meaning Blue in Hawaiian). The Resort joined with other community partners in west Oahu to create a kickoff event called Kupuwai | Cultivating Healthy Communities, featuring plant-based cooking demonstrations using native Hawaiian ingredients, gardening workshops with indigenous plants, cultural games, children's activities and more.

Spa options further accentuate the wellness focus. Treatment choreographies at Naupaka Spa draw inspiration from a rich healing history at Ko Olina that dates back centuries. Annually each June, Four Seasons celebrates Global Wellness Day. On Oahu, programs include free morning yoga, lomi-lomi (massage) workshops and poi and taro inspired culinary options.

| Each September, Four Seasons Resort Oahu at Ko Olina presents Race Ko Olina, with an emphasis on family fitness, inviting adults to test their endurance in a Sprint Triathlon or 10K and 5K runs, with an Aquathlon and 1K Run for <i>keiki</i> . Registration fees support Kapiolani Medical Center. | | | |
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| For additional informatio https://www.fourseason | | Resort Oahu at Ko Olir | na, please visit |
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